

# BUSINESS PROFILE

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IKRAM QA SERVICES SDN BHD  
(479565-A)



A MEMBER OF KUMPULAN IKRAM

PRODUCT & TESTING  
CERTIFICATION BODY

## ABOUT IKRAM QA

IKRAM QA Services Sdn. Bhd. (IKRAM QA) is an Independent Certification Body that operates a Product Certification Scheme generally for construction products. It was incorporated on 23rd March 1999 as a fully owned subsidiary of Kumpulan Ikram Sdn. Bhd.

IKRAM QA accredited by Department of Standards Malaysia (Standards Malaysia) since 2009 with Accreditation No: ACB PC 03 which compliance to ISO/IEC 17065. The product certification schemes are recognized by Ministry of Finance Malaysia (MOF), Construction Industry Development Board Malaysia (CIDB), National Water Services Commission (SPAN), Malaysian Public Works Department (JKR) and other local regulatory bodies.

IKRAM QA is also an appointed independent body to provide certification and listing of local construction product for use in government projects. The appointment was made by the MOF through the 1 *Pekeliling Perbendaraan (1PP), PK 1/2013 Punca Kuasa, Prinsip dan Dasar Perolehan Kerajaan.*

Aside from product certification, IKRAM QA also provides testing services through its Material Testing Laboratory which is accredited according to MS ISO/IEC 17025 and Inspection Services according to ISO/IEC 17020.



## VISION

To be internationally recognized and locally preferred testing, inspection and certification body.

## MISSION

To excel in our core business of testing and certification, we need:

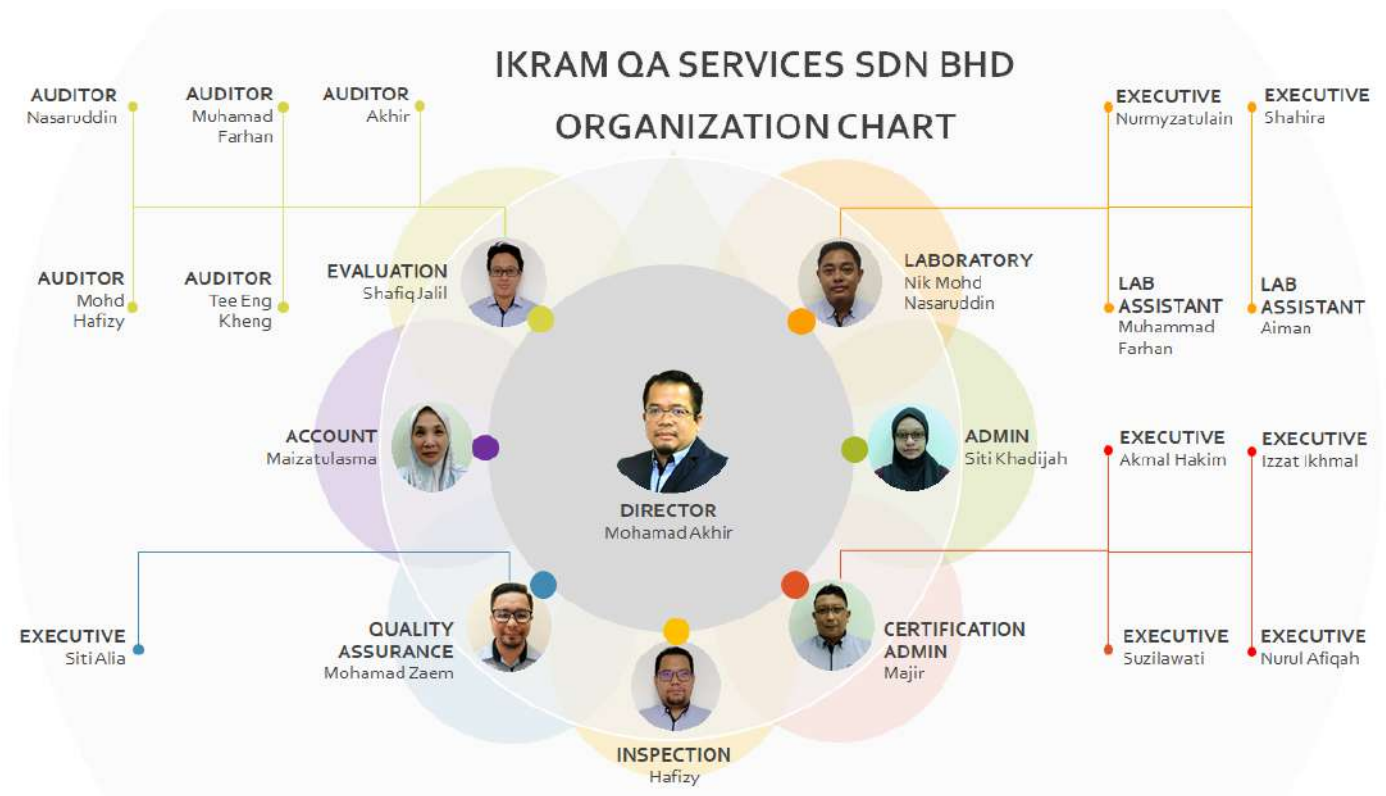
- To recruit and retain the best talent.
- To develop the skill and optimized the human resource.
- To develop, maintain and continuously improve operational and delivery procedures.
- To continuously upgrade and maintain the facilities capable of meeting the requirements in line with the corporate vision.

To be a successful and preferred testing and certification body, we need:

- To continuously improve our capabilities and processes.
- To understand fully our customers' and suppliers' needs.
- To be productive, creative and innovative.



# MANAGEMENT STRUCTURE



## OUR SERVICES

“Strive not to be a **SUCCESS**, but rather to be of **VALUE**”

- Albert Einstein



# SERVICE INFORMATION

## Product Certification

IKRAM QA is a leading independent certification body that operates a Product Certification Scheme for both local and imported products. Our Product Certification Scheme, whether Type 5 or System 9, provides trustworthy service at very competitive cost in assuring quality and reliability of products certified.

The Product Certification Scheme is offered to manufacturers, suppliers, Original Equipment Manufacturer (OEM) or Agent who need to have their product certified to meet the requirements of a national or international standard and also regulatory standard e.g. SPAN or CIDB standard.

## Ready-Mixed Concrete Certification

IKRAM QA scheme's which under product certification Scheme Type 5 covers testing of the products and audit of the production control system involved.

This certification scheme is to ensure all fresh concrete produced by certified producer complied to CIS 21 : 2018. RMC Certification is offered to RMC supplier that requires to be certified based on the CIDB, Malaysia's Schedule IV.

## Inspection Service

IKRAM QA also provides inspection services as independent third party inspection, verification and endorsement services according to ISO/IEC 17020. These services support the industry in demonstrating compliance with regulatory requirements, codes, standards and specifications as well as for in service inspections.

Driven by a multi-disciplined team of highly skilled and experienced inspectors, we provide inspection services for new or innovation based product including components, plant as well as manufacturing facilities.



## SERVICE INFORMATION

### Laboratory Material Testing

IKRAM QA Material Testing Laboratory was accredited under the SAMM accreditation Scheme with SAMM no. 347. Located at Block 7, Unipark Suria, Jalan Ikram - Uniten, 43000 Kajang, Selangor.

We are providing testing services of any products and materials used in building and construction to the public and private sectors. Our laboratory is very keen in adding the new scopes of accreditation along development of new Malaysian Standard have been publishing every year to compete and provide world class services.

### Sampling & Consignment

IKRAM QA is recognized by CIDB, Malaysia for providing consignment sampling and testing to the prospective importer.

Consignment sampling and testing is batch approval certification which are provided in line with the requirement of the CIDB Procedures for Importing Construction Products. Our service covers all point of entry in Malaysia such as KLIA and Port Klang.

### Government Product Listing

IKRAM QA provides listing of local construction product for used in government projects and the list was published annually since the first edition in 1996, in compliance with Treasury Circular No. 7, 2002, issued by the Ministry of Finance (MOF).

Beginning in 2014, this list remains in line with the current regulations issued by Government which the use of local materials/products are made compulsory as set out in the 1Pekeliling Perbendaharaan (1PP), Ministry of Finance, PK 1/2013 Clause 6 (i) which has been effective from July 3, 2014.



## BENEFITS OF IKRAM QA CERTIFICATION

- **Product Reliance**

A certified products indicate the high competency and reliability of the products.

- **Regulator Requirement**

Some regulations permitting only certified products to be used in the projects.

- **Product Consistency**

IKRAM QA conduct annual inspections to verify that manufacturing practices remain consistent over time.

- **Product Safety**

Safe and reliable build trust among customers.

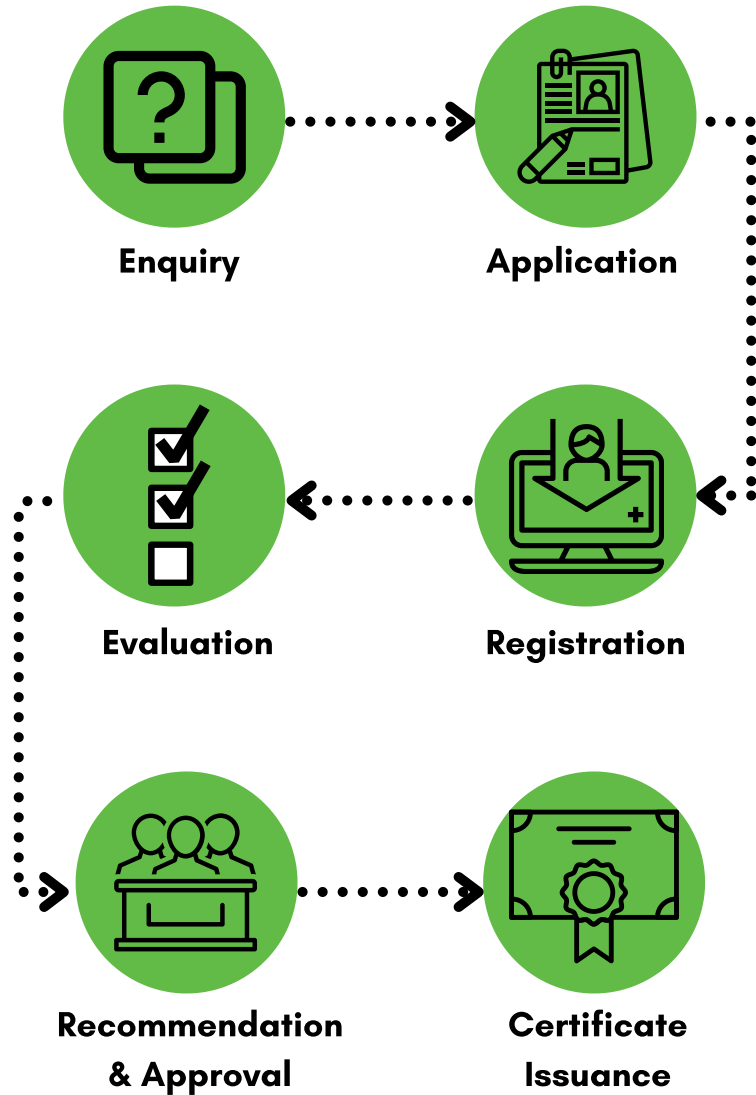
- **Product Preference**

Some projects require the products/materials to be certified.

- **Product Listing**

Product/material certified by IKRAM QA shall be listed in *Senarai Bahan/Barangan Binaan Tempatan* for Government project reference.

## APPLICATION PROCESS



## OUR VALUED CUSTOMER



and many more..

## OUR ADVISORY PARTNERS





## CONTACT US

### Main Office:

**IKRAM QA SERVICES SDN BHD**  
**(479565-A)**

Block 5, 1st Floor, Unipark Suria,  
Jalan Ikram-Uniten,  
43000 Kajang, Selangor Darul Ehsan.

### Laboratory:

**MATERIAL TESTING LABORATORY**  
**(IKRAM QA SERVICES SDN BHD)**

Block 7, Ground Floor, Unipark Suria,  
Jalan Ikram-Uniten,  
43000 Kajang, Selangor Darul Ehsan.

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### PRODUCT CERTIFICATION



ACB PC 03



**K-MARK**



### TESTING CERTIFICATION



SMM 347